



BUTLER COUNTY
CHILD SUPPORT
ENFORCEMENT AGENCY

Government Services Center, 315 High Street – 7th Floor, Hamilton, Ohio 45011
513-887-3362 • 1-800-542-0806 • FAX: 513-887-3699 / Middletown: 513-424-5351 • www.butlercountycsea.org

If you are unable to access the payment line because you cannot remember the 4- digit PIN number, you can submit a written pin reset request to the address below.

Ohio Department of Job and Family Services
Office of Child Support - Pin Reset Center
30 East Broad Street
Columbus, Ohio 43215

You may also fax this request to the Office of Child Support, Attention: Pin Reset Center at either Fax # 614-995-7159 or Fax # 614-728-5070.

Please include a copy of your photo ID and a copy of your Social Security Number (your Driver's License will be fine if your Social Security Number is listed on it) along with your written request. Without this, the Office of Child Support will not honor your request.

If you have any questions regarding this matter, please contact a Customer Service Representative at 513-887-3362 or 1-800-542-0806.

Thank you,

Butler County Child Support Enforcement Agency